

FEDERATION EXECUTIVE COMMITTEE CORE BRIEF

29 OCTOBER 2015

A BRIEF DESCRIPTION OF WHAT THE FED DOES

The Federation is the national organisation of tenants, residents, leaseholders and service users (referred to as tenants) in Riverside. The Executive Committee is the body which represents all Riverside tenants at a national level. Members are selected by their Riverside Divisions to serve on the Executive for a three year term of office.

The Executive acts as Riverside's "critical friend" – independent but working in partnership with Riverside and strives to ensure tenants' views and concerns are properly heard and taken into account at all levels of the organisation, from neighbourhood shop to Riverside's Group board. It is part of the decision making process for Riverside and its tenants and residents on policy, service delivery and strategy.

DATE OF LAST MEETING.

- Thursday, 29 October 2015

WHAT WAS DISCUSSED (list of agenda items)

1. Minutes of Previous Meeting held 24 September 2015
2. Matters Arising
3. Think Forward – Target Operating Model
4. Service Charge Policy
5. Feedback on 2015 National Tenants Conference held 2 October 2015
6. Budget Update
 - 2016/17 & 2017/18
 - Fundraising
7. Implications for Federation Workplan
8. Minutes from the National Scrutiny Committee meeting held 24 June 2015
9. Feedback from Federation's Annual Report 2015 working group
10. Report from Group Board meeting 14 October 2015

- *Group Board Headlines – 14 October 2015*

11. Feedback from Board Members Conference held 15 October 2015

12. Housing Services Committee Update

13. Agenda for joint meeting with NSC on 2 December 2015

14. Completion of Core Brief

15. Any Other Business

WHAT WAS AGREED

- Think Forward – Target Operating Model (TOM) – noted that Riverside had decided to look at TOM before the new Government budget. The objective is to deliver quality services to customers with a one Riverside approach and now support closing the post budget gap of £30million per annum by 2019/2020. It will be done fast and done right with the business case presented to Riverside Group Board in February 2016. The Fed was presented with a list of Riverside's strengths and weaknesses and consulted on their opinions - raised issue of tenants not being mentioned and emphasised that Riverside consults and listens to tenants.

Federation asked that consideration be given to how tenants and residents can feed into the process and were assured that Riverside would have a conversation about this and manage the process in a flexible way.

- Feedback on 2015 National Tenants Conference – the Federation looked at positive feedback given by delegates on the day and was pleased that 62% of delegates said it was the first time they had attended a Federation event and that 87% said they would attend another event. The workshops were interactive with lively discussions and relevant topics based on suggestions from tenants and residents. The moving speech by Sean Percival-Scott a former serviceman was a real highlight of the event with 95% of delegates finding it interesting.

Fed agreed that the conference was a success and was an interesting informative event with almost 250 tenants, residents and board members gathered from across the country.

- Fundraising – Treasurer confirmed that the Federation is legally allowed to fundraise. It was agreed that due to budget constraints over the coming 3 years the Federation would think of innovative and positive ways to do some fundraising for activities and projects and invite local groups to send in ideas for the Fed to consider.