



Childwall Valley EMB
Winter Newsletter
2015



Lyndene Community Centre move If you don't help the community centre will close!

Office Address :

172 Hartsbourne Ave
Liverpool
L25 1NE
Tel: 0151 488 1530

24Hrs Call Centre
Tel: 03453 111 00 00

Out of hours
emergency repairs
ring 24Hr Call Centre
**(If your repair is not
an emergency,
please phone during
office opening times
or you may be
charged a
call-out fee)**



After a long, hard, complicated year, we finally got to the point of signing the community centre lease to be told that like all departments we are looking at serious funding cuts in the future.

As housing is the priority over the community centre we felt the safest option was to put the community centre project on hold for now.

Initially the EMB offered to help keep the community centre open due to requests from members of the community, but we're not sure the interest is still there.

**Please complete the attached slip on the back of
newsletter and return to the EMB office by
Friday 11 December.**

Low levels of interest will mean the EMB will formally withdraw their offer.

If there is enough interest we will contact you to discuss alternative options and work with you on producing a real hub in the community.

CHILDWALL VALLEY EMB LTD ARE HOSTING 3 CHRISTMAS PARTIES ON SUNDAY 13TH DECEMBER 2015 IN OUR LADY OF THE ASSUMPTION (O.L.A)

**Join in the Fun, enjoy the food, win a prize and get a present if
you're good**

**TICKETS MUST BE PURCHASED BY
WEDNESDAY 9TH DECEMBER 2015.**

EMB tenants - £1

EMB residents - £2

Anyone else welcome - £3

**PARTY 1
PRIZE BINGO
12-1pm
Food, Fun, Cash
Prizes, Full House
Jackpot £50**

**PARTY 2
UNDER 10'S PARTY
1.15-4.15pm
Food, Games,
Music, Prizes
Snow Machine**

**PARTY 3
AGE 10 -15
5-7pm
Food, Games,
Disco, Prizes
Snow Machine**



Come and get
your Plot
Haslemere
Community
Walled Garden



We have a few
plots left in our
community walled
garden.

There are also
opportunities for
anyone interested
in art to set up
some mosaic
projects around the
garden.

Killing Yourself Laughing !!!

We have noticed little silver canisters appearing on our estate lately. These are filled with Nitrous Oxide and young people are buying them to inhale (from balloons) to make them feel happy and relaxed. **These are very dangerous as nitrous oxygen can cause death through lack of oxygen, or cause serious nerve damage.**



This is no laughing matter !!!

If you suspect anyone of selling these canisters to young people, please report to Merseyside Police by ringing 101

Clean up after your canines!!

One thing local residents always tell us is that they hate to see dog mess on the pavements and in the local parks.



Please be responsible dog owners and pick up after your dogs. Remember, Merseyside Police can issue Fixed Penalty Notices for Dog Fouling, costing £80.00 and your behaviour could cause a serious illness to someone else which can so easily be avoided by acting responsibly .

Eyes Down For Bingo!

Sessions at Our Lady of the Assumption Club

Mondays and Thursdays 8.30 -10 pm and **Sundays at 8 pm**. Come along and try your luck, all welcome.



Use the Right Bin !!!

During our neighbourhood inspections, we have noticed that people are still not using their bins correctly

Remember, **purple** bins are for household waste, food, plastic bags and none recyclable items.



Blue bins are for **recycling** – glass bottles and jars, paper and card, tins and cans, plastic bottles and punnets (do not leave them in any plastic bags).

Please note if the bins aren't used properly the City Council will not pick them up, which can be detrimental to the environment and can cause health issues if rubbish is left to build up.

BE RESPONSIBLE BY TAKING YOUR BIN BACK IN TO YOUR GARDEN WHEN IT HAS BEEN EMPTIED. THIS ALSO INCLUDES COMMUNAL AREAS.

Food Bank



Poverty can happen to anyone at any time. Anyone of us could suddenly find ourselves unable to feed our families. Unexpected situations such as unemployment, sudden illness and delayed benefits can leave people in real crisis. The foodbank is a **temporary** solution until you get back on your feet.

Please call into the EMB office for confidential advice on getting food vouchers which can be taken to -:

**St Mark's Church, Cranwell Road
Wednesday 10am-12pm**

Donations for the Foodbank can be taken to the church. Any donations would be much appreciated. We also need toiletries, nappies, washing powder etc along with any non-perishable food items.

TWITTER



EMB are now on twitter please follow us [@ChildwallEMB](https://twitter.com/ChildwallEMB) or send us a tweet

IN REMEMBRANCE..



Marj Grumley, EMB member, sadly passed away 22 July 2015; much missed by her colleagues, family and friends.



CANNABIS GROWN IN OUR PROPERTIES

This is the damage that is left when cannabis is being grown in our properties on your estate.

There are many ways to report suspicious activity in your neighbourhood. You can contact the local Policing team at Belle

Vale police station on **0151 777 5059**, **CRIMESTOPPERS** on **0800 555 111** or why not inform your local Housing Officer who will pass the information on for you.



Carbon Monoxide Detectors

Two years ago the EMB kindly gifted tenants with a carbon monoxide detector.

Residents were offered the opportunity to have them fitted for free by the EMB and owner occupiers were able to purchase the kit at cost price.

Carbon monoxide is a gas that gives no warning but can make us seriously ill or kill.

It can also escape from our neighbours property. Please look after your detector. If it is damaged and needs replacing you are advised to replace it – this is your choice – it is NOT the EMB's nor Riversides responsibility to do so.

Should the alarm be activated turn off any gas appliances and main supply, open your windows and doors and call the EMB office, Riverside call centre 0345 111 0000 or the National gas emergency service 0800 111 999 immediately. Take medical advice.

For further information see hse.gov.uk



Valley Theatre, Netherley

Come along, join in the fun, make new friends and develop your confidence.

Youth theatre on Tuesdays and Thursdays 5.30-7.30, for 8-18 year olds is free & available to all



St Mark's Church presents

Rock-a-Baby & Co

Friday 4th to Sunday 6th December

Tickets available from the Church or the EMB office - £5 a ticket (under 14's free) and all proceeds will be going to Marie Curie and Cancer support groups.

How to prevent damage from Frost precautions

Report out of hours emergency 0345 111 0000

During cold spells, frozen pipes can cause major problems around the home. Frozen pipes can burst and melting snow can lead to flooding from a sudden increase in water.

The pipes are most likely to freeze in unheated rooms, out-houses and attics, as well as those pipes that are hidden at the back of cupboards. Pipes that are visible do not generally need to be insulated as they benefit from being exposed to warm air that circulates around the room.

Here are some ways to prevent frost damage:

- Run your taps frequently to get water flowing, moving water is less likely to freeze
- Keep central heating on a low setting at all times
- Leave room doors open to allow warm air to circulate

If you have a burst or frozen pipe:

- Turn off the water supply by the main stop tap – this is usually under the kitchen sink or where the service pipe enters your home
- Switch off the central heating
- Protect everything around the pipe – personal or domestic appliances
- Use a hot water bottle to carefully thaw frozen pipes.



Download the Allpay Payment App to pay your rent!!

The allpay app is a mobile application (App) available to download from the [Apple App Store](#) or [Windows Phone store](#) and [Google Play](#) enabling your customers to pay their bills from their Apple, Windows or Android smartphone.

- Allows you to pay your rent anytime, anywhere

Benefits to users

- Securely stores Payment Reference Numbers, bank details and payment amounts
- Allows users to pay anytime, anywhere and offers allpay [Cashless customers](#) a quick and easy way to top up

A Loan Shark can be anyone you know!



Don't go and borrow from a loan shark. These people can be friends, neighbours. Why because

- You pay far more in interest than you would through any legal borrowing.
- You may be harassed if you get behind with your repayments
- You are often pressured into borrowing more money to repay one debt with another

For **confidential** help and advice contact the Illegal Money Lending Team 0300 555 2222 (local call rate, including inclusive minutes from mobiles)
 Email: reportaloanshark@stoploansharks.gov.uk
 Text: loan (space) shark (space) + your message to 60003
 Web : www.gov.uk/report-loan-shark

Universal Credit Claimants

YOU ARE RESPONSIBLE FOR PAYING YOUR RENT IF YOU CLAIM UNIVERSAL CREDIT. RENT WILL NO LONGER BE PAID BY HOUSING BENEFIT

What is it?

Universal Credit (UC) replaces the benefits known as

- Income Support.
- Income Related Job Seeker's Allowance.
- Income Related Employment Support Allowance.
- Housing Benefit.
- Working Tax Credit/Child Tax Credit.

ANY HELP YOU GET WITH YOUR RENT WILL BE INCLUDED IN YOUR UC PAYMENT AND YOU WILL BE RESPONSIBLE FOR PAYING YOUR LANDLORD DIRECT.

Rent Incentive Winner!



Miss Nicola Scott was the lucky winner of our Rent Incentive Scheme – she won the £50 cash prize for keeping her rent account clear, and payments of rent paid on time.

View your rent statement online

Provide Email address to EMB

- Contact the EMB and provide your email address
 - Once provided go to www.riverside.org.uk
 - Click on view rent statement
 - Register your details
- See screen on the right
- You will receive activation email,
 - Activate then you are ready to view your rent statement



Good Neighbours!!



We would like to thank local residents who gave us information about damage to one of our properties on 7th May. Our resident was very grateful that the incident was reported on his behalf.

We won !!



2nd year in a row National Federation of Tenant Management Organisations (NFTMO) '**Outstanding Housing Management Performance Award**'



It was a hat trick for EMB Chair Joan Minard

Joan won the NFTMO award for 'being a good neighbour' Well done, we are very proud and thank you for all your hard work over the years.

Joan also won **The Special Judges Award** at Liverpool's Older People Awards. Liverpool legend Ricky Tomlinson helped

celebrate the achievements of inspiring older people at a special awards ceremony on 17th September.

If all these awards weren't enough Joan was also shortlisted for a women in housing award.

Treated to a bottle of champagne from a former Lee Valley colleague Julie Fadden (now Chief Exec of SLH) a good night was had by all.

Deb, EMB Manager said the whole team is absolutely delighted that the difference Joan makes to her community has been recognised in such a big way; it is very well deserved.

Joan is an 'ordinary tenant' doing extraordinary things - it could be you. If you would like to join the EMB please contact the office, or speak to a board member. Your community really will benefit from your input.



Neighbourhood Inspections



As you know, we welcome our residents joining Housing Officer, Lorraine

*Campbell on her quarterly Neighbourhood Inspections. This is your opportunity to get involved on the ground, to make sure that your problems are dealt with and standards are achieved and maintained. The dates will be displayed on the outside notice board and also in the office reception. They will take place in **February, May, August and November 2016, between 10am-12pm.** If you wish to take part in the inspections, please contact **Lorraine Campbell** on 0151 488 1530.*



Bogus Caller

Our local Police Office has informed us that there is a bogus caller on the estate, alleging that he is collecting for Marie Curie. This is

not the case.

Genuine charity workers will always have identification. If you are approached by any suspicious individuals, please ring

Merseyside Police on 101 .

Remember if in doubt, keep them out!!

EMB and Riverside Staff will always have ID Badges when calling. Always ask to see them for anyone visiting your property.

Snowman pizza



Ingredients

- 1 1/2 cups (375ml) warm water
- 1 tsp honey
- 2 tsp (7g sachet) yeast
- 4 cups (600g) plain flour
- 1 tsp salt
- 1/4 cup (60ml) olive oil
- 1 cup tomato pasta sauce
- 250g pkt shredded pizza cheese
- 1 carrot
- 8 black olives

Method

1. Combine water, honey and yeast in jug or bowl. Set aside for 3-4 minutes until foamy. In the bowl use a mixer with a dough hook, combine flour and salt. Add yeast mixture and olive oil and knead for 10 minutes until dough is soft and elastic. Place in a large oiled bowl, cover with a tea towel, and set aside in a warm place for 1 hour until doubled in size.
2. Preheat oven to 250C (230C fan). Turn out dough onto a floured surface and divide into four even portions. Working with one portion at a time, divide it in half, and then divide one half again into two uneven pieces, approx one-third and two-third. Roll these three balls out into three circles. Line a large tray with baking paper. Place the largest circle on the bottom half of the tray. Place the medium-sized circle just overlapping. Place the smallest circle on top to form the head.
3. Spread some of the tomato sauce over the three circles of dough. Sprinkle with cheese. Cut carrot into four even wedges.
4. Place two olives for eyes and five more for buttons down the body of the snowman. Place one carrot wedge for the nose. Bake for 8-10 minutes until cheese is golden and bubbly, and base is cooked through. Repeat with remaining ingredients.

The EMB will not take over Lyndene Community Centre if there is no interest or help from the community. Please complete the slip and return it to the EMB office by Friday 11th December 2015.

Name:

Address:

Phone number : Email address:

(Please tick)

- I would like to join the committee to help in the decision making and budget requirements.
- I would like to help out in the community centre but not attend any meetings
- I would like to see the community centre open but have no spare time to help
- I am not bothered if the community centre closes
- I would like more details on the following before I can make a decision

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