

# Calverley Close News

June 2017



## Proposals for your Estate

Riverside told all residents of Calverley Close in November 2016 that we were looking at the future of the estate, and wanted to work with tenants to design a better place to live for all who live on Calverley Close now.

Riverside are looking to redevelop the estate so that they can:

- ✓ Provide safer, warmer homes that are cheaper for you to heat
- ✓ Create better open spaces for residents to enjoy
- ✓ Improve the environment and community safety
- ✓ Provide better homes for all tenants living on the estate

This will be a long process and this newsletter explains where we have got to in this process.

### What happened at the Consultation Days in April 2017

138 Residents came to the Consultation Events on 19 and 22 April. We asked you what you would like to see in a neighbourhood where you would like to live.

The most important issues for residents across the estate were:

- Easy to heat homes with low heating costs and good sound insulation
- Improved conditions of the buildings
- Better internal design of the homes
- Feeling safe and secure around the estate
- Having some private outdoor space
- Better management of car parking on the estate
- Keeping the character of the green areas on the estate
- Play space for children

Residents worked with our architects, HTA, to design where homes, open space, views, taller blocks and cars could be placed. Some common themes could be seen between different groups, and we will be analysing these and will share the analysis at the next event.



Example of one groups outcome in 'prioritisation' workshop



Example of one groups outcome in 'mapping' workshop



## What happens next?

### Visit to a new build housing estate:

To find out more about what designs work well on other recent developments, we will organise a coach trip to newly built homes where an existing estate has been redeveloped. This will enable residents to see the quality of new homes built as part of redevelopment of other similar estate, and will help us understand and take account of what you would need and like, and what would work well on Calverley Close. The coach trip will take place during July 2017. We will invite all tenants to come on this coach trip.

**Housing Need Survey:** We need to have a good understanding of exactly how many homes are needed to rehouse all of the existing tenants on Calverley Close, so Riverside will carry out a housing needs survey. We already have some of the information about each family, and we need to check that it is accurate. Riverside staff will contact every tenant in the next couple of months to make sure we have up to date information and to find out more about

what you need and what you would like from a new home.

**Car ownership and Parking:** Riverside staff will identify the amount of cars owned by tenants living on the estate, so we can factor this in to designs for the future.

### Developing the Offer to Tenants:

To pull together ideas that tenants have provided through the consultation so far, and to give clear guidance on concerns that tenants have raised, Riverside will work with tenants to develop a clear Offer that sets out the guarantees for all tenants on:

- Moving to a new home
- Standards for new homes
- Design of homes, parking and open space
- Rent, service charges and tenancies
- Process of moving to a new home
- Compensation for tenants and support to move

- How residents will be involved in decision making
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- How works on the estate will be managed to reduce disruption to residents

To help with this process we will work with tenants to develop a Tenant Steering Group that will meet regularly and work on these issues on Calverley Close.

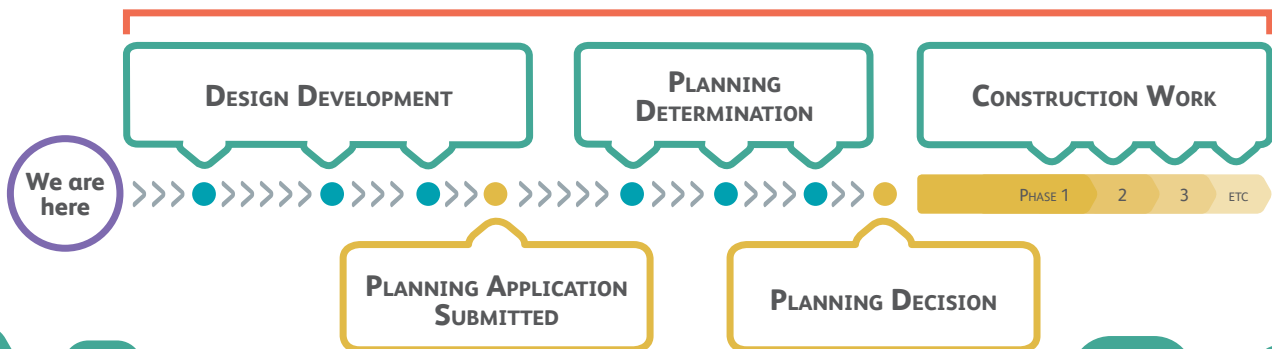
### Independent Support for Tenants through the regeneration process:

Riverside will work with tenants to choose an Independent Tenants Advisor for tenants on Calverley Close. This will be an organisation that has experience of working with tenants on regeneration schemes. They will help develop a Tenant Steering Group, and provide independent advice to tenants on the estate. Riverside will pay for this service for tenants.

## When will it happen?

The next stages will be the visit to new build estates, forming the Calverley Tenant Steering Group and choosing the Independent Tenants Advisor. This will happen during July 2017.

### CONSULTING WITH YOU



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[www.riverside.org.uk](http://www.riverside.org.uk)

**Further information**  
If you have any queries, please call our contact centre on:  
**0345 111 0000**

# Calverley Close

○ Bromley ○



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