MINUTES OF RCVE MEETING

25th September 2018, Burlington MacDonald Hotel Birmingham

In Attendance:

Executive Members: Victor Andrews (VA), Margi Kelly (MK), Jacky Vince (JV), David Otty (DO), Peter Taylor (PT), Sally Trueman (ST), Robert Lowther (RL), Pauline Simpson (PS), Viv Fleming (VF), Trevor Davies (TD), Michael Hewes (MH2).

Apologise: Michael Hulme (MH1)

Staff: Tonia Punter-Ojong (TPO), Karen Kendall (KK), Michael Hill (MHCI)

- The Chair opened the meeting at 13:30hrs and welcomed everyone to the meeting. Thanks were given to both KK & MHCI for the Induction presentation that took place that morning, which was agreed as very useful and informative.
- The Chair advised the meeting that the Officer position of Secretary is vacant and formally proposed that a period starting today and ending at midnight on 2/10/18 would be appropriate to declare nominations for the position to be open.

This was unanimously agreed.

- The minutes of all previous meetings as per the Agenda were agreed as a correct record by all who attended and were present. There were No Matters Arising.
- A discussion was had on the current position and future of the asset known as the Chinwag Minibus.

It was Proposed and seconded that a fresh steering group be formed to:

- > Investigate a new approach to fully utilising this asset in the Regions.
- To establish feasibility.
- To make such recommendations as are felt appropriate to the RCVE in due course. The Steering Group selected were: Robert Lowther, Trevor Davies, Pauline Simpson & Michael Hewes.

The Staff Member to assist: Michael Hill

- Equality and Diversity (R); The Riverside Shared Home Ownership E&D Policy was discussed with many relevant points being made, these points to be communicated to KK by Friday 28th September 2018.
- Regional Reps reports (R); received from DO, PT, ST & VA: The chair explained that Regional Reps reports were a regular Agenda Item and that where at all possible these reports were best made in writing to the Secretary (Pro Tem to KK) prior to the relevant RCVE meeting.

PT & DO met Mark Burnett & a rep from Evolve to inspect the conditions of some properties in Liverpool

DO gave a report from Liverpool 'Regional City Voice' which was also attended by VA

VA & ST attended meetings in Workington & Penrith with Impact Tenants to provide an insight into being a Tenant Board Member and Board Observer.

VA met with Dean Butterworth & Sarah Wall whilst in Liverpool and Sarah Wall is going to organise a stock tour of Liverpool for the RCVE Executive in the New Year.

• Customer Voice Framework was discussed:

The Chair outlined to the Committee where we currently were, That Carlisle and Liverpool had established meetings that could form the platforms for wider customer involvement and will be returned and assisted to expand to become fully encompassing Regional Customer Involvement Committees.

The main area of immediate concern was to begin area meetings in South Central Region, in this regard the chair emphasised that those Executive members from South Central Region, himself, JV, MH, MH1,TD & PS will be key setting up this project, its development and its success and that they should expect to be contacted in this regard.

- Lottery Funding Partnership; Margi Kelly reported that she had enjoyed her first experience of a Skype meeting with others in the partnership and that she looked forward to learning from her experience and networking with others regarding the Bid for National Lottery Funding. The Chair reminded the Committee that The Executive had agreed to be a partner with Tpas, Riverside Group and others to apply for funding to set up meeting groups in 'Safe Spaces' where those present could speak freely about their fears and issues and express opinions on areas without concern of judgement or reprisal for expressing the views and feelings they may hold. It is felt that such places are sadly lacking and that it is only by expression coupled with reasonable debate in such an environment that concerns can be overcome.
- Group Board Report (R); The Chair advised the Committee that now that ST was back to speed, as our Tenant Board Member, she will give a regular report from Riverside Group Board Meetings.
- Dates for Diaries;
 3/10/18 (Green Paper Consultation)

11/10/18 (Stakeholder Strategy Day)

18/10/18 & 25/10/18 (RCVE Scrutiny Training)

8/11/18 (RCVE Scrutiny Topics)

5/3/2019 (RCVE Co-Regulation Event Hull)

 Date of Next & Future RCVE Meetings; NEXT 12/10/2018
 Future 13/12/208 & 14/12/2018 (Christmas & AGM)

The Business concluded the meeting was closed at 15:45hrs