

Homelessness Prevention Service

Interventions

We have extensive and established experience in providing a personalised approach to reduce the risk of homelessness. We achieve this through a programme of person-centred support, which includes support around:

- Accommodation - utilising links to source accommodation where necessary;
- Life skills - developing social capital and maintaining their tenancy; for example supporting individuals to build good relationships with landlords, understand their tenancy, addressing rent arrears and ASB.
- Finances - organise utilities, budgeting and managing debts.
- Networks - increase independence; develop skills access community resources; group work/peer mentoring reducing dependence on one-to-one support.
- Education/Training/Employment - volunteering opportunities, employment advice, job application support, traineeships, referring to free courses in e.g. Maths, English, ICT.
- Safeguarding - to stabilise and manage crisis and promote sustainable community links.
- Advocacy - with relevant agencies to access support for issues effecting stability e.g. mental health, substance misuse, and employment/education.

Our experience

We provide support services across the country to prevent people in crisis from losing their homes and prevent it from happening again. Over 12 months in our current homeless prevention services, we achieved positive outcomes around accommodation, managing substance misuse issues, maximising income, reducing debt, mental and physical health, establishing contacts with friends, family and community networks and individual well-being, feeling they had more choice/involvement and control.

Possible outcomes on outcomes-based commissioning contract

Examples of outcomes/measures that could be applied with a payment schedule are:

Outcome	Measure (example)
Living independently and securely/sustaining tenancy	Complete Personal Housing Plan
	Entering accommodation
	Sustainment of accommodation for 8 months with no identified risk of homelessness
	3/6/12 months in accommodation
Better managed needs/ improved quality of life	General wellbeing assessment upon referral and every 3 months
	Improved mental health via their well-being via outcomes star/WENWBS 6/12 months following support
	Mental Health entry into engagement with services
	Mental Health sustained engagement with support
Education/Employment/ Training	Volunteering/self-employed 13/26 weeks
	Part time work 13/26 weeks
	Full time work 13/26 weeks