

What's been happening in North Region?

We have launched 7 Neighbourhood Plans covering Wakefield, Newcastle East, Rochdale, Hull, Colshaw Farm, Wigan and Leigh, and Durham.

- ✓ The plans have covered a total of 5581 properties across 15 neighbourhoods.
- ✓ 90 colleagues from across Riverside have been involved in the production and continuous delivery of the Neighbourhood Plans
- ✓ We completed 618 customer surveys to help develop the plan.
- ✓ 61 referrals to our iCommunity panel and 86 referrals to our income maximisation service and community safety teams were also made as a result of the surveys.
- ✓ 6 Local Offers have been delivered to customers telling them what we are and will be doing in their neighbourhood above our standard service offer.

A wide range of actions have come from the Neighbourhood Plans. These include:

- ✓ Investing our £35,000 a year Projects Fund in projects in the neighbourhoods, including:
 - ✓ In Langley we provided £2,800 funding for a social isolation and well-being project at Burnside Community Centre, called Everyone Matters.
 - ✓ In Crigglestone we provided £2,000 to joint fund a project with Wakefield District Council called Elite Sports Coaching to deliver youth activities once a week in the neighbourhood.
 - ✓ In North Bransholme we provided £1,500 to the residents group UrBAN to deliver their community events for the year.
 - ✓ We also have funded £650 to the North Bransholme Community Centre to joint fund their holiday programme with Asda and Hull City Council.
 - ✓ We paid for 30 high visibility jackets and supplied the pickers and bags for a litter pick on Colshaw Farm.
- ✓ We launched 3 income maximisation drop-in sessions for customers. 217 customer attended these before they were paused due to coronavirus lockdown.
- ✓ We helped raise the profile of the tenants' group in Colshaw as a result of which the group has gone from 2 to 18 members.
- ✓ We have engaged with 2 local schools on environmental projects