November 2022



Your update

PLANNING FOR THE REDEVELOPMENT OF FRIARS CLOSE AND BURRELL STREET

WHAT ARE THE NEXT STEPS?

Your YES votes, and the high turnout, will help us strengthen our discussions with Southwark Council planners and we will now progress with submitting the planning application this December.

Over the coming months, we will continue to keep you updated about our ongoing conversations with Southwark Council.

In the meantime, if you have any questions about the redevelopment of your estate, please do get in touch. You can find our contact details at the back of this newsletter.

THANK YOU FOR HAVING YOUR SAY

On Monday 17 October, we asked you to take part in a second resident vote to understand if you are supportive of the redevelopment of Friars Close and Burrell Street. We want to thank everyone who has been engaging with us about the design proposals and had their say on the future of your estate in the second resident vote.

The vote has now closed, and we are pleased to announce that **93%** of you participated in the vote.

All votes were independently collected and verified by Open Communities to provide a fair and transparent process. Of the votes cast, the outcome was as follows.

• Those in support of redevelopment 88%.





IN THIS ISSUE...





Join us for a night walk

To better understand how you experience Friars Close and Burrell Street in the evenings and at night, Mount Anvil are organising a night walk on the estate, led by their specialist lighting consultant 'Light Follows Behaviour.'

Thursday 17 November, 7:00-8:00pm Friars Close courtyard.

Lighting is a crucial element of design and, during the consultation, some of you have told us you don't always feel safe outside on the estate at night. The walk is a crucial next step in improving this.

Through analysis and discussion, we will look at where the lighting is currently successful and unsuccessful and how it could be improved. The residents' feedback gathered at the event will inform the final lighting strategy for the proposed regeneration of the estate.

To ensure everyone can take part, we will have two groups. One will take part in the walking exercise and the other will stay in the courtyard. So if you don't want to walk or feel unable to do so, you can still come along and have your say.

Share your feedback with us and enter a chance to win a £100 Love2Shop voucher

How you feel about your home and the area you live in is important to us and we believe new homes will play a huge part in making you feel more safe, secure, and happy.

We need your help by completing a short survey to understand this better. To do this, simply scan the below QR code with your smartphone, or you can call your RLO Jade Adnett on

07980 761 482 to complete it over the phone.



To thank you for your time, you will enter a chance to win a **£100 Love2shop voucher**. We will contact the winner by 2 December 2022.

How to contact us

If you would like to discuss the vote results, please contact Ray Coyle, your Independent Tenants Advisor from Open Communities, on **0800 073 1051** or email **enquiries@opencommunities.org**. Open Communities will also be at 26 Friars Close every Tuesday from 3.30pm to 6.30pm to discuss any concerns you might have and offer impartial advice.

As always, if you have any questions about the regeneration of your estate, please email us on **friarsclose@riverside.org.uk** or call your Resident Liaison Officer, Jade Adnett on **07980 761 482**. Also, your Housing Officer, David Wade will be holding surgeries fortnightly to discuss any housing and estate related queries.

When: Wednesday 9 November 11am-1pm Where: 26 Friars Close Next drop-in surgeries: 23 November, 7 December.

Outside the surgeries, the quickest way to report a repair on My Riverside, either online or via the app; you can also email southcentrallondonhsg@riverside.org.uk or call the Customer Service Centre on 0345 111 0000.

