# Safeguarding Peer Review Group

Sharing and learning to keep those at risk safe

Who are we?



Peabody





Representing customers, colleagues, residents, partners and all those at risk.

Tap the logo to find out more about what we do



# Safe space

Everyone can talk openly and honestly about any issues. We're here to help each other and our customers.



## **Outcome focused**

Discussing problems and how others have handled it. Looking at solutions together that make a difference, help someone, or are an improvement to our practices.

# **Our impact**

This has been a positive experience for everyone. Allowing each organisation to understand how they deliver their safeguarding responsibilities. Identifying similarities and differences and sharing areas of best practice and improvement. Creating a sharing, learning and supporting environment for each other.

We have identified a gap in mainstream safeguarding events for the housing sector. We're working with a consultant to provide training, policy and procedure reviews specific to housing so we can improve our practices. More consistent and robust policies to protect those at risk, colleagues, stakeholders and the organisation.

Improve the internal recording management of cases, in particular anti-social behaviour (ASB) cases with links to hoarding, noise and visitors.

Internal

Marketing

and

reporting systems

Improved

Safeguarding practices

Training

**Policies** 

and

procedures

Organisational approach

External

networking

Internal and external audits found that each organisational approach to safeguarding is broadly effective, but there is an opportunity for further improvement.

Ensure contractors receive appropriate Safeguarding training, raising awareness and encouragement to know how to report concerns when visiting properties.

Sharing 'real life' stories to bring awareness to safeguarding issues, for customers and colleagues. Enhancing the way information is shared and signposted to keep it on everyone's radar.

# Open communication Customer focus Sharing best practice

### Find out more

Want to find out more or interested in setting up a group in your area? Please just get in touch with anyone in our network.

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