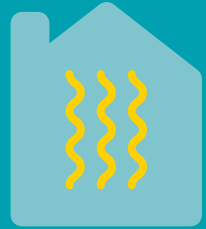


Energy efficiency improvements for your home



Riverside is committed to improving the energy efficiency of our homes. We've invested in a dedicated team and specialist contractor support to make this happen for you, our customers.

Your home could be brought up to modern and future energy standards – and made a nicer place to live in the process!

Included in this leaflet:

1: Measures we use to improve the energy efficiency of homes

- External wall insulation
- Cavity wall insulation
- Mechanical ventilation
- Doors, windows and more

2: How it works

- Our transformation timeline

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The methods:

Here are some of the main ways we could transform the energy performance of your home.

This is not a menu; it's just some of the things which may work well. Ultimately, we'll pick the right solution for your home. Remember; this is all about getting your home right for you now and long into the future.



External wall insulation

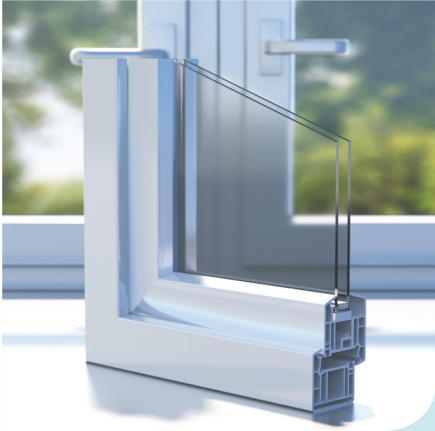
External wall insulation involves the installation of an insulating layer to the external fabric of a building and is usually finished with a render coat. That means it could transform the look as well as the energy performance of your home. It's almost like putting your coat on! You don't need to be in while the works are carried out.

Cavity wall insulation

Like external wall insulation, cavity wall insulation focuses on reducing the amount of heat lost through the walls of your home. Rather than focusing on outside though, cavity wall insulation focuses on injecting insulation materials inside the walls. It's almost like putting some thermals on under your clothes! This is a two part process with minimum disruption.



How we transform homes and their energy performance



Getting the basics right

It may seem obvious to say but, for some homes, the most effective way of transforming your energy performance may be through a number of small steps. This could include things like replacing windows and doors that aren't airtight to something as simple as installing energy saving lighting systems. Sometimes, the simplest fixes are the best.

Mechanical ventilation

Making your home airtight through draughtproofing and well fitting windows and doors is one of the most effective energy saving measures. Coupled with mechanical ventilation it ensures effective airflow around your home with minimal energy use, preventing condensation and damp and improving air quality. It's like a set of magic lungs for your home which makes it breathe effectively and therefore save energy. Ventilation points are generally fitted in the kitchen and bathroom.



Our pledge

- Totally free to you
- Reduced energy usage

- Fully guaranteed work, done by experts
- Make your home look better and feel warmer

How we could make a difference:

Our transformation timeline

In less than a year, we could transform your homes energy performance. Check out the process below:

1

Surveys

The first step in the process is to carry out a survey. During that survey, we'll look at the energy performance of your home and figure out how we could help boost it. It won't take long – all we need from you is to let us in for the appointment.

2

Planning

The next step is for us to design a solution that works for you. This could be one measure or a range of measures. We'll plan how we do that at a time and in a way that works for you. That may include the need to apply for planning permission for some measures.

3

Scheduling

Once we've identified the suitable measures that work for you and your home, we and our contractors will talk you through the process and timescales before any works begin. With this project, we're moving at pace – the funding is only available for a limited period – so you won't be waiting for long.

4

Work

How long the work in your home could take depends on what measures are agreed. What we can guarantee is the work will be done by an approved contractor, experienced in energy efficiency technology and fully checked.

5

Aftercare

We want you to be happy with the end result and familiar with how to use any new energy saving measures in your home effectively. So, we'll communicate with you to ensure you're happy with everything and you're getting the most out of your new, more energy efficient home.