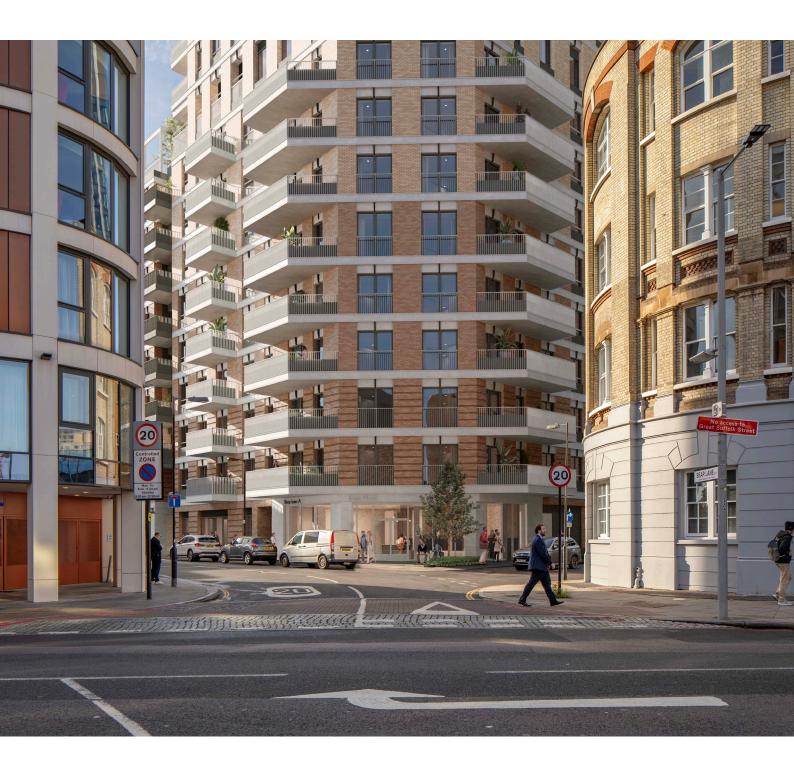
Friars Close & Burrell Street

Resident meeting - We need your support! November 2023





Programme update

We have submitted the amended planning application!

We are pleased to say that last month we submitted the amended planning application. The latest amends will ensure that the redeveloped scheme will conform with the upcoming fire safety requirements, to include a second staircase following the launch of a consultation by the Government on new fire safety measures. Please refer to the brochure by Mount Anvil for details on the scheme design and latest amends.

We need your support - please fill in the support card!

We are asking residents to write down a few words of support for the redevelopment on the support card enclosed to this handout. Mount Anvil and Riverside will then present these to Southwark planners. Your support will greatly assist us in securing planning approval.

How will Riverside support you

- Disturbance payments to cover the cost of moving
- Homeloss payment of £8,100, set by the government and reviewed annually
- Removals service for everyone, packing & wrapping service for those who need it. Skip days to clear out unwanted items
- Access to independent legal advice about the changes to your tenancies, before your move to your temporary home
- Individual surgeries with your Resident Liaison Officer, Jade, your Housing Officer, David and your Independent Tenant Advisors from Open Communities, Ray and Alison
- We will keep you updated throughout construction.

Updated timeline

*Please note, dates are indicative and subject to receiving planning in Spring 2024. You will not be required to move out of your existing home until planning is granted.





CONSTRUCTION COMPLETE, MOVE INTO YOUR NEW HOME

Finding your temporary home

Although you will not be required to move out of your existing home until Southwark grant us planning, it is important that you secure your new home as soon as possible and arrange a viewing at your earliest convenience, as homes for rent in central London are difficult to come by.

How do I arrange viewings with Kalmars?

Kalmars have been sending residents regular bulletins from with a list of available properties and are on-hand to support you with your search. Please can contact the team on **02079 407980** or via email at **friarsclose@kalmars.com** to arrange viewings or enquire about any of the properties listed.

How do I request independent legal advice?

As you know, we appointed Amphlett Lissimore to provide those of you who are moving temporarily, with one hour of legal advice regarding your tenancy agreements. In order to take up this offer, you will need to:

- Sign & return the letter from Amphlett Lissimore dated 20 September, by emailing it to d.o'doherty@allaw.co.uk or you can post it to Greystoke House, 80-86 Westow Street, London SE19 3AF
- Provide Amphlett Lissimore with your name, address, telephone and email address so they can contact you to arrange an appointment, either in person, over the phone or virtually.

Please let your Resident Liaison Officer, Jade know if you have any questions about this.

Permanent moves

Your housing officer will be in touch with those of you that wish to move away permanently, please do contact David Wade on 0345 111 0000 if you have any questions about permanent moves.

How to contact us

Your Resident Liaison Officer, Jade Adnett

07980 761482 or pikeclose@riverside.org.uk www.riverside.org.uk/friars

Your Independent Tenant Advisors, Ray Coyle and Alison Gaskin enquiries@opencommunities.org or 0800 073 1051

Your Housing Officer, David Wade

0345 111 0000

Need a repair?

Report and book repairs quickly and easily with My Riverside, either online or via the app. Request a communal repair via our website.



