



Currock & Upperby Local Offer – Coming Soon!

We are currently developing the neighbourhood plan and local Offer for your neighbourhood, following your feedback from the survey carried out. Here is an update of the survey findings.

On 3rd October, Riverside staff visited your neighbourhood and carried out a survey on what is good about living in your neighbourhood and what Riverside can do to improve the neighbourhood you live in. This was followed up later that week with an electronic survey sent out to customers we didn't get to speak to on the day.

17% of households in your neighbourhood completed the survey. If you took part in the survey, thank you for taking the time to complete the survey and provide feedback.

The main feedback received from the survey, just to mention a few, included:

- Tackling anti-social behaviour including noisy neighbours and drug dealing
- Tidier Streets
- Tackling untidy gardens
- Investment in the properties
- Repairing and weeding footpaths
- More attention to green spaces
- Better repairs service

Following the survey, we have also been making contact with everyone who expressed an interest in our additional services such as Employment & Training, Benefits (Welfare) Advice, Fuel Tariffs & Fuel debt advice and Customer Involvement Opportunities.

We are now working on how we can make improvements as part of a neighbourhood plan for your area, which will be detailed in our Local Offer for Currock & Upperby. This will be available in March.

