



Halton Brook Local Offer – Coming Soon!

On 10th October, Riverside teams from Housing, Customer Safety, Customer Involvement and Community Planning and Resilience visited your neighbourhood and carried out a survey on what is good about living in your neighbourhood and what Riverside can do to improve the neighbourhood you live in.

29 % of households in your neighbourhood completed the survey. If you took part in the survey, thank you for taking the time to complete the survey and provide feedback. We are now working on how we can make improvements as part of a neighbourhood plan for your neighbourhood, which will be detailed in our Local Offer for Halton Brook. You will receive this via email or through the post in the new year.

The main feedback received from the survey, just to mention a few, included:

- Tackling anti-social behaviour
- Improving grounds maintenance
- Tackling litter/ fly-tipping
- Providing more activities and groups for young people
- Improving repair quality

Following the survey, we have also been contacting everyone who expressed an interest in our additional services such as Employment & Training, Money (Benefits & Welfare) Advice, Fuel Tariffs & Fuel debt advice and Customer Involvement Opportunities.

We are now working on how we can make improvements as part of a neighbourhood plan for your area, which will be detailed in our Local Offer for Halton Brook. This will be available in March.

