



# NOVO MONTHLY NEWSLETTER

## MARCH NEWSLETTER

### PROGRAMME PROGRESS

As you may be aware Novo Facades have been instructed to do the external remedial work on Garden House

The work is going to be completed in three phases around the building.

A fire-retardant sheeting will be attached to the scaffolding prior to render removal. This is to ensure the safety of residents and the public as this will prevent any debris from falling from the working area. Which would pose a serious Health and Safety risk.

Our site compound has been erected in front of the Holiday Inn Express to facilitate the storage of materials and is the base for the site team.

#### **Phase 1 – The Courtyard**

All works have been completed in this area and the scaffolding has been removed.

#### **Phase 2 – New George Street**

The cladding panels have been delivered to site and installation has commenced.

#### **Phase 3 – High Street**

The cladding panels have been delivered to site and installation has commenced.

The completion date will be 19<sup>th</sup> March 2025.

### SECURITY

Novo Facades will be putting in place all practically reasonable measures within the HSE guidelines. (Signage, locks, fencing, specially designed scaffold).

Novo are the only contractors working on the external part of the building.

## **WEEKEND WORKING**

Novo will be working on Saturday 15<sup>th</sup> March on the cladding areas only. This work will be carried out by MEWP access. Our team will be working between 8.00am until 2.00pm.

If you need to contact Novo during these hours Greg Wojewoda is in charge of the site, please contact him on 07759 858107.

## **RESIDENT SATISFACTION SURVEY**

During the first week of April, I will be issuing a resident satisfaction survey to all apartments. If you would kindly take the time to complete this survey and email it to [gardenhouse.rlo@novofacades.co.uk](mailto:gardenhouse.rlo@novofacades.co.uk) that would be much appreciated. All of your comments will be analysed, and Novo will use this information to help make improvements for residents on future projects.

## **Site opening hours – Monday to Friday**

**7.30am to 5.00pm**

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