



Your local update - April 2025

Your local update – Liverpool North

- We understand how important it is that you are kept up to date and informed with everything that is happening in your community.
- So, this is our first edition of a new local newsletter specific to Liverpool North, introducing you to the team and the areas we cover.
- Our dedicated team of Housing Officers are out and about daily conducting visits and appointments.
- They are here to support you and help you in your tenancy with Riverside.

Introducing our team

Amie Wells "Hello, I am the Housing Officer for Walton/County Road, Rice Lane, Walton Vale and parts of Fazakerley.

Where can you find me? Catch me at the Blue Base on Salop Street, L4 4BZ every Thursday between 10am – 12pm. Please feel free to pop along to introduce yourself, for a free brew or to discuss any issues you may have relating to your tenancy."



Neil Robinson "I cover L11, L12 (Deysbrook area) & L13 (St Oswald Street area). I have worked in a variety of housing roles across Riverside for over 30 years.

Where can you find me? I hold a housing drop-in surgery every third Thursday of each month at the Deysbrook Centre, situated on Deysbrook Way L12."



Natalie Daley "I am a Housing Officer working in North Liverpool and I cover the Kirkdale and Vauxhall area (L4 & L5).

Where ca Athol Village surgery takes place on the first Thursday of each month at the Riverside Your Place Office, 2 Leigh Bridge Way, L5 9RH between 10.30am – 12.30pm. No appointment needed and all Riverside tenants are welcome to drop in for advice and support with tenancy related issues."



Yasmin McCormack "I have been a Housing Officer at Riverside for seven years. I cover parts of L3, L5 and L6. **Where can you find me?** At St George's Church, Everton on alternate Fridays from 4th April between 9am – 11am, and West Everton Community Centre (WECC) fortnightly alternating between Wednesdays and Fridays starting from Wednesday 16th April, 1pm – 2.30pm."



Trish Jacobson "I am the Housing Officer for the Lakes Streets and the L5 postcode. I also cover parts of L4 and L6. **Where can you find me?** Pop in and see me at the Breckfield Centre, Breckfield Road North fortnightly on Tuesdays from 18th March 10am – 12pm. I also attend St George's Church, Everton, on alternate Fridays from 4th April between 9am – 11am."





Sharon Mordecai "I have worked for Riverside for 12 years and have been a Housing Officer for six years. I cover the Tuebrook L6, Clubmoor L13 and Old Swan L13 areas."

Where can you find me? At 'New Beginnings Improving Lives', 63 Rocky Lane from 9.30am – 12pm on the first Friday of the month; 'An Hour for Others', 659 Derby Lane on the 3rd Friday of the month 3pm – 5pm; and at Lister Steps Old Library between 11.30am – 12.30pm on the second Wednesday of the month."



Eirini Tsiotis "Hi, I am the Housing Officer for L7 and parts of L6, mainly covering Fairfield in Kensington. I have been in this role for two and a half years, supporting residents with their housing needs and tenancy related issues.

Where can you find me? I hold a monthly drop-in session on the last Thursday of each month from 3pm – 5pm at Kensington Children's Centre."

23 Quorn St, Edge Hill, Liverpool L7 2QR

Feel free to drop by with any housing-related queries—I'll be happy to help! Looking forward to seeing you all.

