

Countryside
Partnerships

Places People Love

Tarling Estate Hannah Buildings

October 25 Monthly Look Ahead



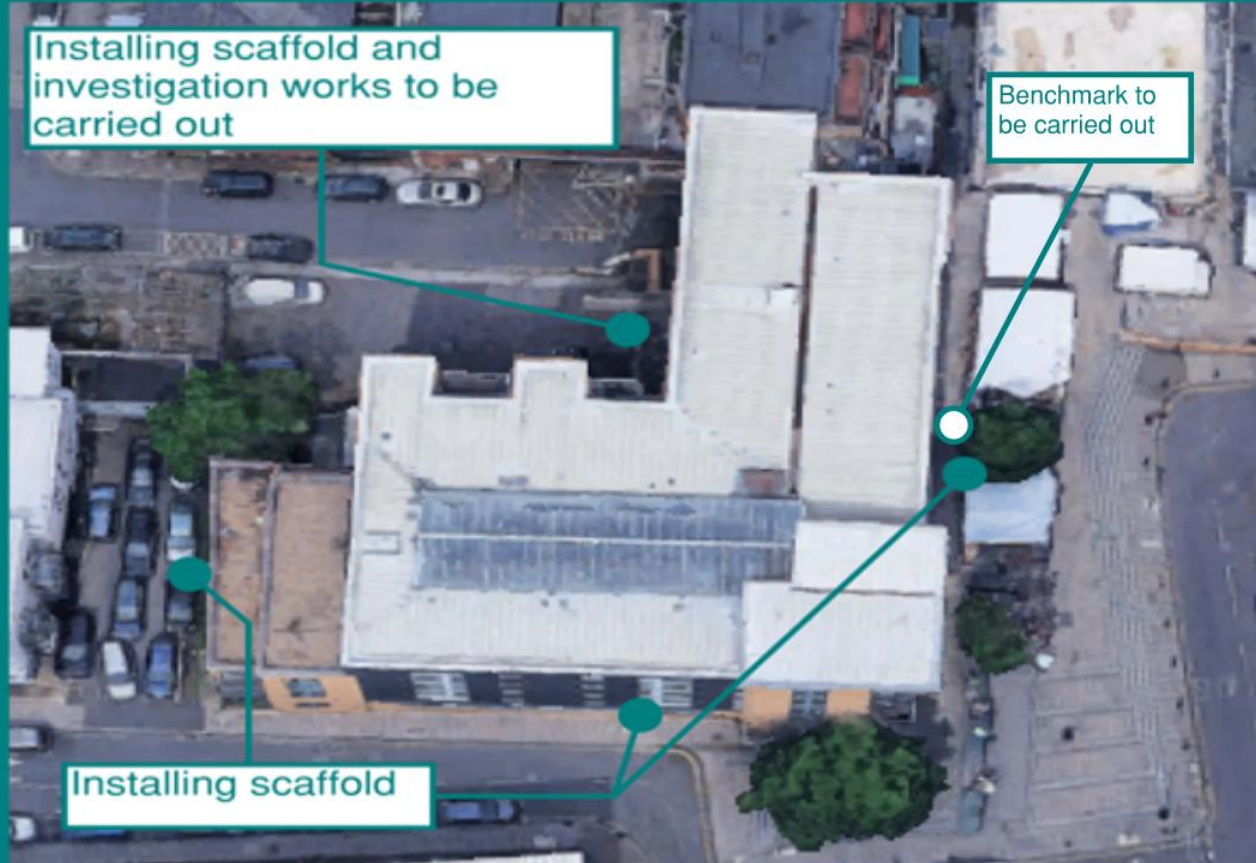
Part of the Vistry Group



Linden
HOMES

October 2025 4 Week Look Ahead

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October 2025 4 Week Look Ahead

We would like to update you on the progress of works taking place around the Hannah Building and the main compound.

Main Compound: Hoarding installation is now complete. Heras fencing has been removed, and the main cabins and gantry have been successfully installed.

Hannah Building: Hoarding has been installed around the rear car park. Further hoarding will be installed along the building to enable scaffolding and investigation works.

Investigation Works: These works will continue externally. No access is required inside your property for brickwork and soffit removal. Please be aware that this work will be noisy between 8am – 5pm around the outside of your property.

Upcoming Works:

- Brickwork is scheduled to begin later in October 2025.
- Cladding works are due to commence shortly from the top going down.

We appreciate your patience and cooperation during these essential works. If you have any questions or concerns, please contact us at RLOCustomerService.SpecialProjects@vistry.co.uk.

Condition Surveys, Boiler Safety Checks and Balcony Lights Disconnections

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During this 4 weeks Look Ahead period we would like to continue with:-

Outstanding Bookings – Hannah Building

There are currently 21 outstanding bookings for the following essential checks for the 3-in-1 Condition Survey, Boiler Safety Check and the Balcony Lights Disconnection. To support the cladding works scheduled for completion by Summer 2026, additional appointment slots are available from. Please look out for your 2nd notification letter for your booking between:

Monday 27th to Friday 31st October 2025

Please contact Catherine, Resident Liaison Officer, to book your preferred date and time:

Email: RLOCustomerService.SpecialProjects@vistry.co.uk

or call on 07469 645 122

Balcony Preparation Reminder

We kindly ask all residents to begin clearing unwanted items from their balconies and to plan to move remaining possessions indoors ahead of the decking and cladding works. You will receive written notifications two weeks in advance of the works to your individual balcony and/or floor level including the replacement of balcony decking.

Hannah Building Resident Meeting – Date change

Please note that the meeting date has been changed from 23rd October to 21st October 2025 due to unforeseen circumstances. Riverside has sent your notification via email (Platform: Microsoft Teams).

A sincere thank you to all residents who have already booked and completed their appointments.

Scaffold Safety and Fire Safety

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Please remember that it is a criminal offence to trespass on the scaffoldings. If you see any unauthorised persons using it, please tell a member of our site team, or call 999.

If you drop any items onto the scaffold, please let a member of the site team know, or call the Resident Liaison Officer (RLO), Catherine on 07469 645 122. We can recover your items for you, as it is very dangerous to try and do this yourself.

It is extremely dangerous to smoke anywhere near the scaffold. Please ensure you dispose of your cigarettes safely, making sure they are properly extinguished and not thrown onto other resident's balconies or scaffolding

When disposing of vapes and e-cigarettes which contain lithium-ion batteries, Please ensure they are safely recycled and not put in mixed waste bins or put on scaffold.

We would also like to remind residents that it is dangerous to store any combustible materials/items on your balconies at any time. These include wooden screening, Barbeques, rubbish/excess paper, E-bikes/scooters and gas cylinders

Safe Access For Residents

- Your safety is of the upmost importance to our site team. As our work is taking place at height, there is a risk of objects falling from the scaffold.
- When moving around the walkways, please ensure you pay close attention to the signs directing you to where it is safe to walk.
- Please do not move or pass through site barriers until you have contacted a member of the site team who will be able to advise and help you to the safest route.

The RLO New Email Address

During this 4 week Look Ahead period we would like to continue with:-

Please be advised that we will now be using a new shared email address for all resident and resident-based communications. Residents will be notified in all future correspondences.

You can contact her by emailing:-

RLOCustomerService.SpecialProjects@vistry.co.uk

or calling 07469 645 122

Your co-operation will help us to move forward with all other works.