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Your update

Calverley Close



Season's greetings from Riverside and Countryside

As we approach the end of 2024, we want to take the opportunity to thank you for your support as we continue to progress with the construction of the first new homes. We will continue to keep everyone updated about the construction activities.

In this newsletter, there is key information regarding:

1. What's happening?
2. Drop-in session details
3. Festive break
4. How to contact us.

For updates about the redevelopment of your estate, sign up to our [Facebook group](#) or visit [our webpage](#).

1. What's happening?

Construction is in full swing, with the brickwork exterior of the first new houses due to be completed ahead of the festive break and roof work starting soon after. Inside, the fitout will start with windows and doors being installed as well as the main staircases.

In the new year, scaffolding will come down, revealing the houses. Hard landscaping will begin around the garden areas of each house. Inside, Countryside will be moving forward with screeding, underfloor heating and constructing the internal partitions to allow the mechanical and electrical works to commence.

2. Drop-in session details

The next drop-in surgery with your Resident Liaison Officer, Mandy Rana is on **Thursday 19 December, 12pm-2pm**; the first surgery after the break will be on **Thursday 30 January, 12pm-2pm**.

3. Festive break

Countryside will pause site activities from 20 December and resume works on 2 January. Residents can raise construction queries during the break via their out-of-hours contact numbers, **01474 876300** or **07566 772340**.

Your Independent Tenant Advisors, Source will break for Christmas after Friday 20 December, resuming on Thursday 2 January 2025.

The London Regeneration and Housing teams will break for the festive period between Tuesday 24 December and Thursday 2 January. Any queries submitted during this time will be answered to after the break; however, you can continue to report repairs and urgent enquiries with our Customer Service Centre at any time via the My Riverside app or by calling 0345 111 0000.

4. How to contact us

As always, outside the festive period, you can contact your resident liaison officer, Mandy Rana on 07929 368603 or email the team at calverley@riverside.org.uk. Alternatively, you can reach your independent tenant advisors, Source, on 0800 616 328.

Thank you once again for your continued support this year and on behalf of our team, we would like to wish everyone a peaceful break.

Riverside's London Regeneration team