

## **Hulme Resident Update: 9 December 2025**

### **Communal door fobs:**

Please note that Riverside Home Ownership will issue two fobs per property only. If you have not received these fobs, please contact our contractor, Hankinson & Whittle using the contact details on the notices in each block.

Should you require additional fobs, these can be purchased at a cost of £5.58, plus a £12.00 postage and administration fee.

Payment should be made via our 24-hour Customer Service Centre on 0345 111 0000 (Please note the transaction reference).

All fobs will be posted on the Wednesday of each week.

### **Communal door emergency release:**

The new Green Call Points near the entrance doors are for “Emergency Use Only” and if pressed they disconnect the power to the doors rendering them open and the blocks insecure until they are reset. This will incur a charge.

Please do not use the call point unless in the event of an emergency.



Many Thanks,

Claire Tran  
Riverside Home Ownership Officer