

# Your

# Riverside



Your local update – Anfield and Everton • February 2026

## Your neighbourhood plan update for Anfield and Everton

We visited your neighbourhood to carry out a survey to find out what matters the most to you and what Riverside can do to improve the area you live in. Acting on your feedback, we developed an action plan and a summary of the actions were set out in a local offer in the form of a leaflet which was shared with customers in February 2025.

Over the past year, we've been working towards improving your neighbourhood through the action plan. We've delivered some good outcomes but recognise that some actions will take longer to deliver than preferred.

### What we have delivered so far



- Working alongside our partners as part of the Teams Around the Neighbourhood meetings and local Problem-Solving Groups. We attend alongside various local partners to tackle issues in the area such as environmental issues and anti-social behaviour. Laura Lippitt, your Housing Services Manager attends to represent Riverside
- Holding regular housing surgeries for you to talk with your Housing Officer. We are at:
  - St George's Pantry at St George's Church, Heyworth Street, Everton, Liverpool, L5 3QG – fortnightly on a Friday from 9-11am (next one 20th February)
  - The Breckfield Centre (BNENC) at Breckfield Road North, Everton, Liverpool, L5 4QT – fortnightly on a Tuesday from 10-12pm (next one 17th February)
  - Lighthouse at St Domingo Vale, Oakfield Road, Anfield, L4 0UF – Fortnightly on a Wednesday from 11-2pm (next one 18th February)
  - Councillor surgery at the Breckfield Centre - First Friday of every month 1-3pm
- Local walkabouts have taken place and the next event is led by Liverpool City Council on Friday 13th March with the the launch of Keep Liverpool Tidy. This involves a big spring clean in Thirlmere Park starting at 12pm. Different sections of the community will be coming together for a litter pick and an opportunity to mix and meet each other. Please join us on the day if you can

## Continued...

- Supported local groups and charities with funding through Riverside's Community Fund, including:
  - Kitty's Laundrette
  - Community Garden at Rydal Street
  - BNECC- Christmas Selection Boxes
  - St Georges Pantry - Christmas Selection Boxes
  - Positive Pathway
  - The Lighthouse
  - Queen of Greens, a mobile greengrocer who visits the below sites with affordable food:
    - Everton Children & Family Centre, Spencer Street on Tuesdays 10:15am to 11:15am
    - The Lime Hub, formerly the Lime Court, Upper Baker Street on Mondays 9:45am to 10am · Please visit [www.queenofgreens](http://www.queenofgreens) for more information.

## Environment and maintenance within your neighbourhood



- Thirlmere Park: Liverpool City Council are leading on improvements to the park and the play area refurbishment is likely to be in the Spring.
- Action days: we will be planning action days with skips available in the area in the upcoming year and we will keep you updated with future dates and times.
- Fly tipping: we continue to tackle fly tipping in the area. Please report any instances of fly tipping to our call centre on 0345 111 0000, open 24/7 or Liverpool City Council via [the form on their website](#).
- Household Items: We have improved information around disposing household items. Please find our leaflet [on our website](#), and more information on the [Liverpool City Council website](#). If you are looking to remove items, please have a look at the information provided or contact us for support to prevent any recharges.
- Communal greenspaces: Our Environmental Services team provide grounds maintenance services across the area with their summer and winter schedules for Riverside communal green spaces. For summer this includes grass and hedge cutting, pruning and litter picking and in winter this includes hedge reductions and grass edging and strimming.
- Pest control: Liverpool City Council provide services relating to pest control, please find more information on [their website](#). To book a pest control appointment, please call 0151 233 3001. Alternatively, you can report them to us on 0345 111 0000 and we will organise an appointment with our specialist contractor.



## Concerns with anti-social behaviour

- We're working closely with partner agencies and the local police, regularly attending meetings with them to resolve any ASB concerns that arise in your area. Our Community Safety Officer attends the local DISARM meetings, a multi-agency group to tackle incidences of crime in the area.
- Liverpool City Council are aware of the concerns about parking, especially on match days and continue to monitor this. A reminder letter has been issued to all residents regarding parking permits from Liverpool City Council.
- Liverpool City Council are aware of the concerns about street lighting that have been reported to us – for future issues please visit Liverpool City Council's website or call 0151 233 3001.
- If you are experiencing any sort of nuisance or anti-social behaviour in your neighbourhood, remember it is important that you contact the right people to deal with your case quickly and efficiently.
  - Call 999 if you are in immediate danger or concerned for the safety of a neighbour.
  - The non-emergency police number is 101.
  - Call 0800 555 111 to report suspicious behaviour to CrimeStoppers.
  - Contact us to report problems to Riverside or to ask our staff for more advice.

## Things we continue to work on



- We'll continue to work with key partners to improve your neighbourhood, this includes continuous improvement of our processes, for example, when tackling fly tipping.
- We continue to complete our annual gas servicing - when you are contacted about your annual gas safety check, please ensure you allow access, it will only take about 30 minutes to complete and will ensure you and your households safety in your home.
- We have a specialist damp and mould team who will inspect your property when you report damp, mould and condensation, diagnosing and dealing with the problem and letting you know the cause of the problem and providing you with advice
- We will continue to provide a newsletter to update on the services you already receive and what is happening in your area.
- If you wish to speak to a member of the team in person, your local Housing Officer is at the housing surgeries mentioned above. Do get in touch if you want to be more involved locally in your area. You can:
  - Use the My Riverside app or My Riverside online portal.
  - Use our dedicated Live Chat feature on our website; available online, 10am-2pm, Monday to Friday at
  - Email us at [info@riverside.org.uk](mailto:info@riverside.org.uk)
  - Phone our 24/7 Customer Service Centre on 0345 111 000.