



 **Riverside**

**Homes Committee
Member**

Your Application

Thank you for your interest in Riverside. Candidates are invited to apply for a role of non-executive Committee Member of The Riverside Group Limited. We currently have a vacancy on our Homes Committee.

This pack explains who we are, the opportunities of joining our governance community, details the Committee's work, a person specification for the committee, and what you need to do to apply.

To apply for this role please submit a CV and a short covering letter explaining how you meet the requirements of the role via our [web portal](#) by 24 June 2026. Though not mandatory, please also complete the Equalities and Diversity form. This is for monitoring purposes in line with our commitment to equality and diversity. It is important to Riverside that our governance community reflect the communities we serve and therefore we welcome applications from all backgrounds.

Interviews will be held in two stages: First stage interviews will be held via Microsoft Teams between 1-3 July 2026 and final stage interviews will also be on Teams on 9 July 2026.

Thank you for your interest in this role.

Sara Shanab

Chief Strategy and Corporate Services Officer

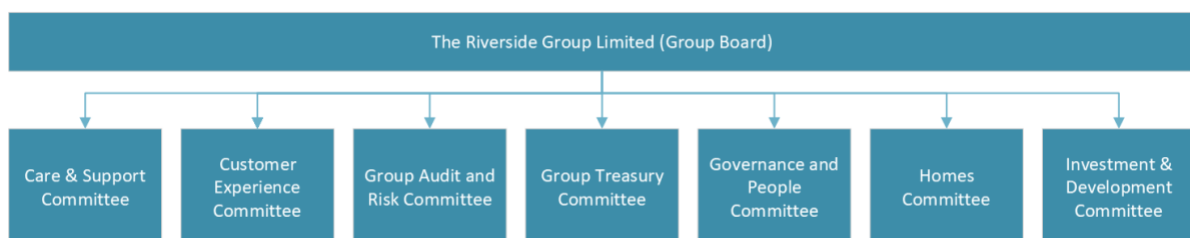
Background

The Riverside Group Limited (TRGL) is looking to recruit someone who has the knowledge and experience set out in the person specification. The successful candidate will take up a place on the Committee for an initial three-year term with the possibility of a second three-year term.

About Riverside Governance

The TRGL Board is the senior governance body within Riverside and sets the mission, strategy, corporate and business plans and policy for the Group as well as overseeing performance against these.

The work of the Board is supported by seven committees. The powers of committees are delegated by the Board and set out in the Terms of Reference of the committees.



After results from an In-Depth Assessment (IDA) in 2024, the Regulator for Social Housing in England announced that Riverside had attained their highest Governance grade of G1, reflecting that the regulator views Riverside to be a very well governed organisation.

About Riverside

Riverside is a group of complementary businesses driven by a clear social purpose, with a not-for-profit charitable housing association at its core.

Established over 95 years ago, we remain driven by a deep sense of social purpose, providing a range of homes and wider support services for a diverse community of people across England and Scotland.

The Riverside Group is a sector-leading national housing association group:

- owning over 75,000 homes, putting us in the top ten English housing association groups by size.
- operating across a national footprint, with 'weight' in London, the North-West, the East Midlands, the East Coast and Scotland.
- being the nation's largest housing association provider of supported housing.
- with secure financial foundations: £680 million annual turnover, £5.2 billion assets.

The Riverside five-year corporate strategy, *Brighter Future Together*, sets out how the organisation will improve the quality and safety of homes, strengthen customer service and provide sector-leading Care & Support services in response to changing sector and societal demands.

The delivery of the strategy will be underpinned by a new vision: Homes for the life you want to live.

Brighter Future Together sees Riverside commit to building new partnerships and trust with customers by delivering excellence in services and creating safe homes and communities. The strategy also centres on developing a high-performing, inclusive workforce with colleagues committed to supporting the creation of places where customers and colleagues alike can feel proud.

Through the strategy, Riverside will be best placed to navigate new challenges, including rising regulatory expectations, an ongoing shortage of housing and increasing pressure on the health and care sectors.

Between 2026-2031, we will focus on delivering five strategic goals:

- Every customer has a quality, safe, affordable and healthy home that they can be proud of.
- Services are reliable and easy to use, customers have a voice and trust Riverside.
- Riverside leads the sector in advancing care, support, reducing stigma and promoting inclusion.
- Riverside staff thrive in an inclusive, high-performing culture and are proud to put the customer first.
- Riverside delivers as many homes as it can with a commitment to remain financially resilient.

The successful candidate joining the Committee will provide leadership and help to shape how Riverside delivers on those objectives, whilst also expanding their own skills and experiences.

About the Role

We are looking for a non-executive Committee Member to join our Homes Committee.

As a Housing Association, it is essential that our governance community promote and champion Riverside's values, vision and social purpose. Customers are at the heart of everything that we do, and Committee members must be committed to work in the best interests of our current and future residents and customers.

This role requires current operational leadership experience in a housing association, for example in building safety or asset management.

Terms and Conditions

The total time commitment is estimated at 7 days per year which includes four formal Committee meetings per year (via Microsoft Teams). In addition, members will be invited to join an in-person Committee Strategy Day and Group Strategy Day once per year.

Other activities include induction, appraisal and training/development activities and other ad-hoc meetings for urgent matters. The successful candidate will also be encouraged to visit Riverside schemes and services, which are organised by Riverside, to allow Board and Committee members to gain a better understanding of the activities of the Group.

The remuneration for the role of Committee member is £3,250 per annum.

The role of a Committee Member

Committee members will:

- Apply their skills, knowledge, and experience to actively contribute to the committee's work in discharging its responsibilities as set out in the Terms of Reference for the committee.
- Support and constructively challenge the Group's Executive Team and other officers.
- Attend functions, away days and other meetings as required from time to time.
- Undertake induction and appraisal activity in line with the Board's agreed programme.
- Keep their knowledge and skills up to date, taking part in appropriate learning and development activities that aim to maintain and develop competence and improve performance.
- Promote and champion the organisation's values.
- Establish and maintain constructive working relationships with non-executive colleagues, executives, and officers.
- Attend, prepare for and participate in Committee meetings.
- Comply with the Group's Code of Conduct and the Committee Member Agreement for Services.
- Display passion, energy, and enthusiasm for the role and for Riverside's vision and values.
- Be committed to working in the best interests of current and future residents.
- Be a strong leader with personal and professional credibility.
- Be confident in making independent and critical judgments and in facilitating debate to ensure risks and alternative courses of action are properly considered.
- Possess a high degree of probity and integrity.
- Work in a collaborative, open and engaging style.
- Be committed to accountability, transparency, and equality of opportunity.
- Be self-aware and open to feedback and personal development.
- Be able to commit the time necessary to undertake the role to a high standard.

Key responsibilities of Committee Members

- Build and maintain effective and constructive working relationships with other members of the Committee, the Chief Executive, Executive Director (Customer Service/Care and Support Services) and other senior staff.
- Prepare adequately for meetings by reading and accessing all relevant papers and reports, seeking clarification from authors as required (preferably in advance of the meeting).
- Act as an ambassador and representative for the organisation, upholding the reputation of TRGL and its values, objectives and principles.
- Act in accordance with TRGL's adopted Code of Governance and Code of Conduct for individuals.

- Apply personal expertise with due regard to both the business and social aspects of the business.
- Have awareness of, and keep up to date with, sector issues.

Personal behaviour and style for Committee Members

- Displays passion, energy and enthusiasm for the role and for Riverside's vision and values.
- Is committed to working in the best interests of current and future residents and customers.
- Is a strong leader with personal and professional credibility.
- Skilled at developing and maintaining relationships with others.
- An assured influencer who is able to question and challenge with independence and integrity and who does not cross over the line of operational management.
- Pragmatic, with the maturity and sensitivity to analyse complex issues and deliver sound judgment.
- Possesses a high degree of probity and integrity.
- Works in a collaborative, open and engaging style.
- Is committed to accountability, transparency and equality of opportunity.
- Is self-aware and open to feedback and personal development.
- Can commit the time necessary to the role.
- Is able to generate new ideas and bring new perspectives.
- Be confident in making independent and critical judgements and in facilitating debate to ensure risks and alternative courses of action are properly considered.
- Keep their knowledge and skills up to date, taking part in appropriate learning and development activities that aim to maintain and develop competence and improve performance.

Person Specification for Committee Members

- Ability to manage key organisational risks in a complex environment and analyse large volumes of information to identify fundamental issues.
- An understanding, or willingness to develop knowledge, of governance and how committees operate and add value.
- An understanding, or willingness to develop knowledge, of how a Registered Social Housing Provider operates.
- Demonstrate a willingness to make recommendations to support business growth aspirations while protecting the fundamental core objectives of the charitable nature of Riverside.
- A strong awareness of and commitment to embedding equality and diversity principles.
- Non-Executive experience is preferred but not essential.

About the Homes Committee

The purpose of the Homes Committee is to support the Group Board and monitor performance and scrutinise delivery of Asset Management objectives.

The Committee focuses on monitoring how well Riverside delivers on the Regulator of Social Housing's consumer outcome-based:

Safety & Quality Standard – monitoring safety and good quality homes and landlord services to tenants.

The Committee's role is to support the Group Board and monitor performance through:

- Scrutinise delivery of the Asset Management Strategy.
- Review and evaluate maintenance, repairs, building safety, and asset investment plans to ensure value for money and high customer satisfaction.
- Track performance against Key Performance Indicators and service delivery plans for asset management.
- Oversee regulatory compliance with respect to Asset Management, in particular with the RSH Safety and Quality Standard, Building Safety Regulator regulations, and all landlord health and safety obligations.
- Review and monitor risks, controls, and mitigations related to Building Safety compliance.
- Scrutinise the implementation of Voids management policy and procedures.
- Approve significant asset-related procurements as delegated by the Board.
- Seek assurance on support provided to tenants requiring housing adaptations.
- Analyse asset and stock condition data to inform business planning and investment strategies.
- Implement and monitor sustainability and zero carbon investment strategies.

Person Specification for Homes Committee Member

The successful applicant will have the following knowledge and experience

- We are particularly interested in hearing from candidates with a background in one or more of the following areas:
 - Current operational leadership experience in a housing association, for example in building safety or asset management (essential)
 - Data integrity and quality (desirable)
 - Sustainability and Net Zero (desirable)
- Leadership experience of delivering and planning landlord services and health & safety compliance, in particular building safety.
- Understanding of customer service and consumer regulations, including the Regulator of Social Housing's Safety & Quality Standard.

Homes Committee meeting dates

Committee meeting dates are currently being rescheduled, with proposed dates set out below. Meetings will ordinarily be held remotely via Microsoft Teams at 10am.

- 3 September 2026 (starting at 9.30am)
- 11 November 2026
- 10 February 2027

Key dates and selection process

Indicative timescale, key stages	Deadline
Closing date for applications	24 June 2026
First stage discussion/interviews	1-3 July 2026
Second stage interviews	9 July 2026
Appointment decision	subject to GPC approval
Role with effect from:	1 September 2026

Get in touch or find out more

For further information please visit
www.riverside.org.uk/about-us

Follow us on Twitter
[@RiversideUK](https://twitter.com/RiversideUK)

Or contact

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A charitable Registered Society under the Co-operative and Community Benefit Societies Act 2014

Details correct at time of publication